Inspiration RD
Technical Specification

Inspiration RD is a secure cloud based solution, powered by Amazon Web Services and uses proven Microsoft Remote Desktop Services and Parallels RAS technology.

Access the service

Accessing Inspiration RD	Users are able to access and use Inspiration 10 via a web browser or by downloading and installing the Parallels client to their macOS, Chromebook or Windows device. For most users the web browser is the recommended method. Internet connectivity is required for both methods.
Web Browser Specification	Chrome, Edge, Firefox and Safari are the recommended web browsers. HTML5 support is required.
Parallels Client	The Parallels Client can be downloaded for free from: Parallels website for Mac, Chrome and Windows macOS Apple Store Chromebook Chrome Web Store

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Keeping Your Data Safe

Files created using Inspiration 10 are saved to the user's online file storage. Files are created in a proprietary file format - .isf.

Users Details	Minimal end user details are held - name, login and encrypted password. The login is in the format of [name]@inspiration-rd.com. Anonymized usernames can be requested, User login data are stored in AWS Directory Services (Microsoft Active Directory). This is hosted in a data centre in Ireland. On first login, users are required to change their password - in a strong format.
Files	We provide each user with a secure online storage space only accessible to themselves. Files are stored in AWS FSX and are backed up daily. For North American customers, files are stored in the US. For customers in the UK, Europe and other regions, files are stored in Ireland. Files can be downloaded to a local device. Files can also be uploaded to the online file storage space.

Internet access requirement

URLs and Port Requirements	For web browser access, users need access to online.inspiration-rd.com. For access via the Parallels Client, users need access to client.inspiration-rd.com, with connection mode Gateway SSL mode and port 443 available. View the user setup guide here.

Please contact support@techedology.com if you have any further questions.

Inspiration®